



By entering this Park, you agree to comply with the following Conditions of Entry. These conditions are designed to ensure the safety, wellbeing, and enjoyment of all visitors, including children and young people, as well as the protection of staff, wildlife, facilities, and the environment. These conditions are publicly available and enforceable under relevant laws and policies.

1. Safety and Behaviour

- Management may inspect bags, eskies, prams, or personal items for prohibited items and confiscate them for collection upon departure.
- Management reserves the right to refuse entry or remove any person who:
 - Is under the influence of alcohol or drugs, or behaves in a disorderly, dangerous, disruptive, abusive, or harmful manner.
 - Fails to comply with the Park's health and safety directives or any Government-mandated public health directives, including physical distancing or other wellness requirements.
- Poses a risk to the safety or wellbeing of children, young people, staff, other visitors, or wildlife.
- Attempts to sell or distribute goods or services without prior approval.
- Harassment, discrimination, or any form of violence towards others will not be tolerated and may result in immediate removal and referral to law enforcement.

2. Child Safety and Wellbeing

- The park is committed to being a child safe organisation and comply with all relevant legislation and standards, including the *Child Safe Organisations Act 2024 (Qld)* and Queensland's Child Safe Standards.
- Persons under the age of 18 must be accompanied and actively supervised by a responsible adult (18 years or older) at all times.
- Visitors must behave in a manner that ensures the safety and wellbeing of children and young people. Any inappropriate behaviour towards children or young people will result in immediate removal from the Park and may be reported to law enforcement or relevant authorities.
- Photography or videography of children is only permitted with prior consent from their parent or guardian and must comply with the Park's 'Capture with Care' Policy.
- There is zero tolerance for inappropriate behaviour towards anyone on GVC properties, including staff, volunteers, visitors (particularly children and young people), and wildlife.

3. Prohibited Items

The following items are not permitted in the Park:

- Alcohol, glassware, weapons, fireworks, firearms, flares, laser pointers, balloons, or any items deemed harmful to people or wildlife.
- Animals (except authorised assistance animals, which may remain in the visitor centre).
- Bicycles, rollerblades, skateboards, and other non-motorised or motorised riding items with exception of approved mobility vehicles.
 - Drones or motorised flying devices without prior written approval.
 - Prohibited or illegal substances.
 - Food provided by external caterers (personal food and drinks are permitted unless otherwise specified).

4. Respect for Wildlife and the Environment

- Stay on public paths and follow all signs and staff instructions.
- Do not feed, touch, or disturb wildlife or plants.
- Do not enter, reach into, or throw any item into an exhibit or enclosure.
- Keep noise to a minimum to avoid disturbing wildlife and other visitors.
- Do enter any closed / off-limits area or authorised entry area.
- Observe and follow all notices and signs

5. Accessibility and Inclusion

- The park is committed to providing an inclusive environment for all visitors. Reasonable accommodations may be made to ensure accessibility for individuals with disabilities.
- Authorised assistance animals are welcome in designated areas and in accordance with the park's policy.

6. Dress Code

- Appropriate clothing, including a shirt, pants or other bottoms, and footwear, must be worn at all times.

7. Alcohol and Smoking

- Alcohol may only be consumed in designated areas during management approved events and appropriate licensing.
- Smoking, including the use of e-cigarettes and vaping devices, is not permitted anywhere in the Park.

8. Cleanliness and Incident Reporting

- Please keep the Park clean by using designated bins.
- Report any damage, incidents, or concerns to Park staff immediately.

9. CCTV Surveillance

This Park is fitted with CCTV surveillance systems, and visitors may be filmed in any area of the Park, including upon entry and exit.

The following conditions apply:

- CCTV surveillance is used solely for the purposes of ensuring the safety and security of visitors, staff, wildlife, and Park property. It may also be used to monitor behaviour where deemed necessary and, where appropriate, to monitor activities conducted within the Park.
- Footage collected will not be accessed, used, or disclosed to any external organisation unless authorised or required by law or with your explicit consent.
- CCTV surveillance footage will be managed in accordance with the Public Records Act 2002 and retained for a period of 30–90 days or until its last business use is completed.

10. Cameras and recording equipment:

- To ensure visitor privacy is maintained, cameras, including mobile phones with camera functionality, must not be used in any toilet or changing facility.
- Commercial photography or filming is not permitted without prior written approval from Park management.
- Photography or videography of children is only permitted with prior consent from their parent or guardian and must comply with the Park's 'Capture with Care' Policy.

11. Vehicle entry

- Only emergency and authorised vehicles are permitted within this Park at any time.
- Any unauthorised vehicle parked in gateways or in designated no parking/no standing/accessible parking spaces will be towed at the owner's expense.

12. Health and Safety

- Visitors must follow all safety instructions provided by GVC staff and adhere to signage and guidelines displayed throughout the park.
- In the event of an emergency, visitors must follow the directions of GVC staff and emergency personnel.
- First aid assistance is available. Please contact park staff if required.

13. Liability and Compliance

- Visitors enter the park, and use this venue and its facilities, at their own risk.
- The department is not liable for any loss, damage, or injury sustained while on the premises, except as required by law.
- Visitors are responsible for ensuring the security of any personal items brought on park at all times.
- Visitors must comply with all relevant laws, regulations, and department policies while on park.

14. Reporting Concerns

- Visitors are encouraged to report any concerns regarding safety, wellbeing, or inappropriate behaviour to staff or management immediately.

15. Acknowledgement of Conditions

- By entering the park, visitors acknowledge and agree to comply with these Conditions of Entry. Failure to comply may result in removal from the premises and, where necessary, referral to law enforcement or other relevant authorities.